

## General Terms and Conditions of Business and Payment

<b>Warranty</b>	Gates and doors:	5 years
	Electric drives:	5 years on housing, drive mechanism and motor 2 years on remote control, motor control, accessories and special Systems

The warranty obligation shall commence upon acceptance or acceptance deemed to have taken place, but no later than the invoice date. The ordering party must inspect the delivered goods immediately and notify the supplier in writing of any defects.

There shall be no warranty obligation for damage to delivered parts that are subject to premature wear and tear, mechanical damage caused by accident, impact or fall, negligent or wilful destruction, defective installation and assembly work by third parties, incorrect and untimely protective coatings on primers and/or other surface protection and non-compliance with the operating instructions.

The elimination of defects can be refused as long as the ordering party has not fulfilled its obligations to a reasonable extent. The warranty period for replacement deliveries and rectification work shall be 6 months, but shall be at least the initial warranty period. A warranty claim generally shall only apply if the products are used as intended.

<b>Prices</b>	All prices are quoted in Euros and are ex works plus statutory value added tax.
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<b>Validity</b>	The publication of this price list shall render all previous price lists invalid.
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<b>Payment</b>	Payment within 10 days net.
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<b>Delivery time</b>	Price and delivery time will be confirmed by the factory after order verification.
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<b>Changes</b>	Changes must be submitted in writing immediately, at the latest 4 weeks before the confirmed delivery date. After this time, changes may no longer be possible or may incur costs. The confirmed delivery date may be deferred.
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Compliance with our installation instructions in accordance with form 05/i01.97 V 1 is a prerequisite for smooth installation. Additional work due to inadequate site preparation may result in additional costs that are not covered by the installation flat rate.

When installing electric door drives, the electrical wiring must be provided by the customer. The installation of accessories (key switch etc.) is not included in the installation price. The warranty claim only shall apply to damage to the contractual object itself. The reimbursement of expenses for removal and installation, inspection of corresponding parts, as well as claims for loss of profit and compensation shall be excluded from the guarantee.

Replaced parts shall pass into our ownership.

Sealing work in accordance with "DIN 18360, para. 3.1.16 - Metal and locksmith work" is also not included in the installation flat rate. Upon request, we can carry out this work for a fee.

Wood is a natural product. Natural differences in colour and structure, which are often accentuated by the surface treatment, shall not be a reason for complaint. We use profiled tongue and groove timber (from A-grading in accordance with DIN 68126), which shrinks at different temperatures in this type of wood or expands when exposed to moisture.

This phenomenon can become visible in the tongue and groove area in some cases during colour treatment (due to the production process).

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### General information

- The substructure of the doors can be determined from the table in the price list; the formwork is calculated on the basis of a price per square metre or per linear metre (frieze). The door price comprises the substructure + formwork + special equipment. Please note that doors without infill are also subject to a formwork surcharge (depending on the design). All swing gates are fitted with a spring assembly as a standard feature.
- The frame construction is hot-dip galvanised; the stop rail is made of stainless steel.
- The illustrations of the door formwork correspond to a size of 5,100 x 2,170 mm for swing gates and 2,560 x 2,170 mm for hinged gates. Please bear in mind that other dimensions can have a considerable influence on the "design" specification.
- Please enquire at the factory for products that are not included in the price list.

### The following damage shall be excluded:

- incorrect installation and connection
- incorrect commissioning and operation
- external influences (fire, water, abnormal environmental conditions)
- mechanical damage due to accident, fall, impact
- negligent or wilful destruction
- normal wear and tear or lack of maintenance
- repair by unqualified persons
- use of parts of third-party origin
- removal or obliteration of the production number
- incorrect or untimely protective coatings

Our wood and panel products are delivered untreated by the factory. In order not to jeopardise possible warranty claims, professional surface protection shall be mandatory. Local conditions (location, weathering classes, etc.) must be taken into account.

**Please observe the information in the maintenance and operating instructions enclosed with each product.**